

# UNIT 9 Visitors and travellers

## Vocabulary

EXERCISE 1 Choose the best word to fit the gap.

- 1 You need to \_\_\_\_\_ your seat 24 hours before departure or they may cancel your reservation.  
A book                      B reconfirm                      C register                      D arrange
- 2 Their flight was delayed due to engine \_\_\_\_\_ .  
A failure                      B collapse                      C defeat                      D crash
- 3 Please send us a copy of her \_\_\_\_\_ so that we can arrange transport.  
A journey                      B map                      C itinerary                      D route
- 4 The hotel restaurant is not open 24 hours but room \_\_\_\_\_ is always available.  
A menu                      B catering                      C waiter                      D service
- 5 The journey took ages. We were stuck in a traffic \_\_\_\_\_ as soon as we left the airport.  
A queue                      B jam                      C hold-up                      D block
- 6 The delegates are \_\_\_\_\_ booked into the Hotel du Lac but they can move to something more luxurious if they want.  
A provisionally                      B approximately                      C temporarily                      D conditionally
- 7 Make sure that you allow plenty of time to \_\_\_\_\_ at the airport.  
A check up                      B check out                      C check in                      D check on
- 8 I always choose a room \_\_\_\_\_ the back of the hotel as it's usually quieter.  
A showing                      B seeing                      C overlooking                      D viewing
- 9 The conference speakers will require photocopying \_\_\_\_\_ throughout their stay.  
A amenities                      B facilities                      C opportunities                      D appliances
- 10 In the interests of safety it's a good idea to walk \_\_\_\_\_ when visiting a place for the first time.  
A confidently                      B convincingly                      C confidentially                      D consciously

# New International Business English

## Reading

EXERCISE 2 Choose one of the phrases from the boxes to complete these conversations. There are three phrases you do not need to use.

### Conversation 1

Tourist: Excuse me. How do I get to the Europa Hotel?

Local person: Ah. It's (1) \_\_\_\_\_ .

Tourist: Oh, dear. Is it far?

Local Person: Not really. It'll (2) \_\_\_\_\_ . Now when you leave the station (3) \_\_\_\_\_ and after about 500 metres you'll come to the town hall. (4) \_\_\_\_\_ this road for another 300 metres till you come to a church on a big square. (5) \_\_\_\_\_ is the Hotel Europa.

Tourist: Thanks a lot.

turn left	can't miss it	continue along	opposite the church
a bit complicated	take about 10 minutes on foot	just after	when you get to

### Conversation 2

Host: What would you like to eat?

Guest: I'm not sure. (1) \_\_\_\_\_ what this is?

Host: It's chicken with tomatoes. It's a (2) \_\_\_\_\_ .

Guest: (3) \_\_\_\_\_ . I'll have that, please.

Host: (4) \_\_\_\_\_ I'll have the soup, (5) \_\_\_\_\_ by the chicken.

speciality of the region	to start with	can you tell me	that sounds very nice
difficult to explain	followed by	I'll ask the waiter	I don't like the sound of that